Release Notes: Atlas Chiropractic Systems Update

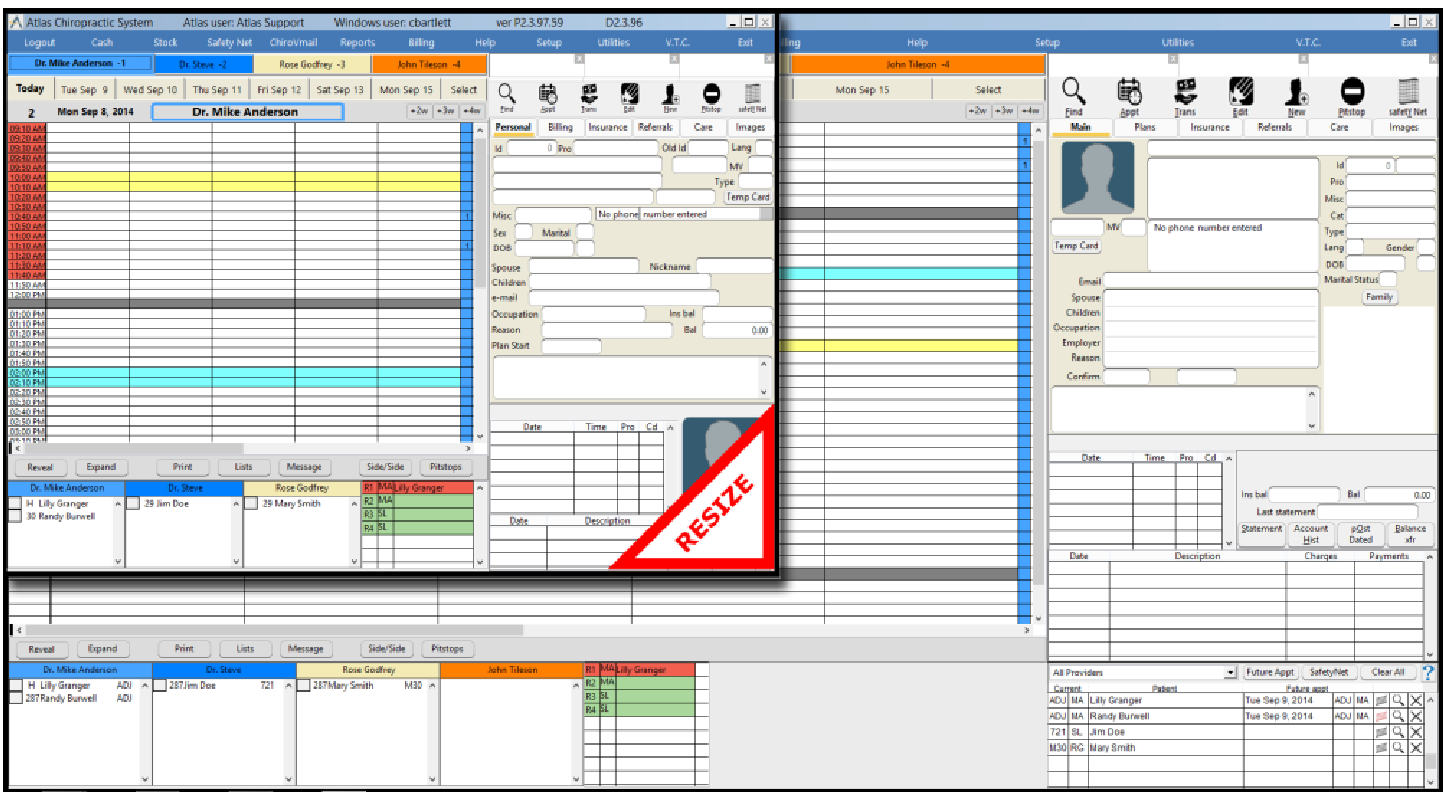
ver. 2.4.0

How do I know which version I am running?:
Check the title bar in your Atlas Software. The title bar displays the Atlas Chiropractic Software name, the Current Logged In Atlas User, the Current Logged in Windows (Computer) User and the current Program (P) and Database (D) version number.

Updated CHAS:

The biggest change in Atlas version 4.0 is the CHAS. Numerous changes have been made to streamline the day to day tasks performed by front desk staff. Some of the biggest changes one may notice are:

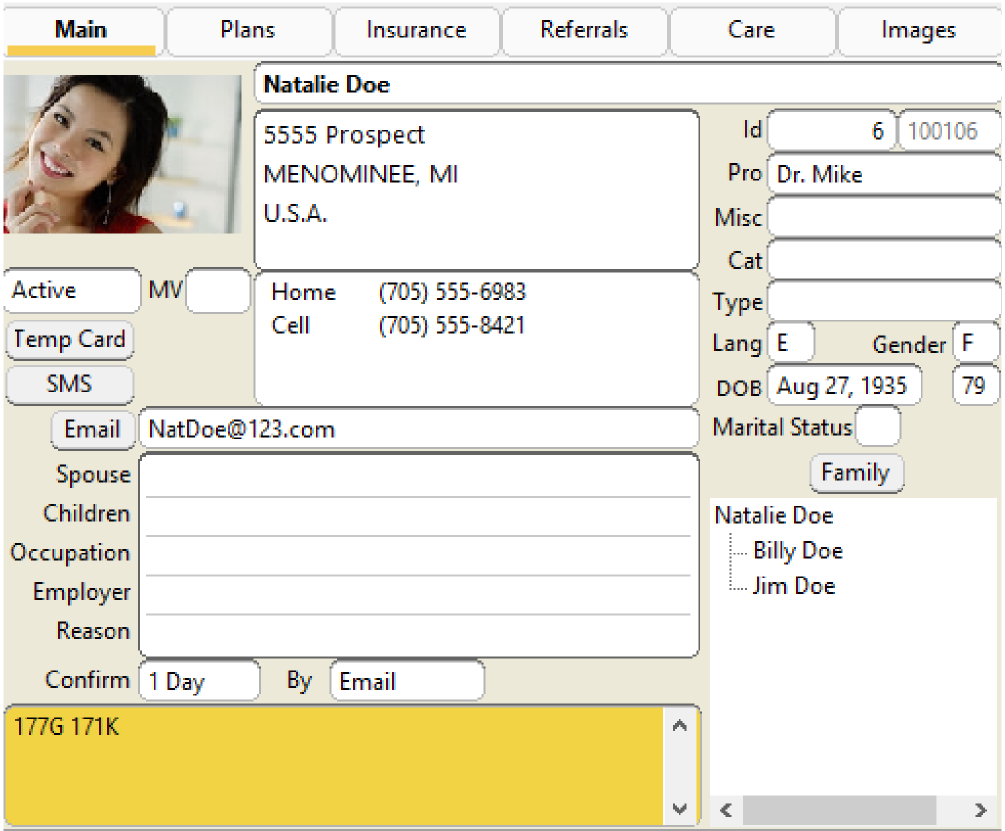
- **New size, Scalability and general layout changes -** Size the screen to suit your needs! We moved some items but careful planning was done to ensure all moves resulted in fewer screen changes or clicks to keep things efficient.



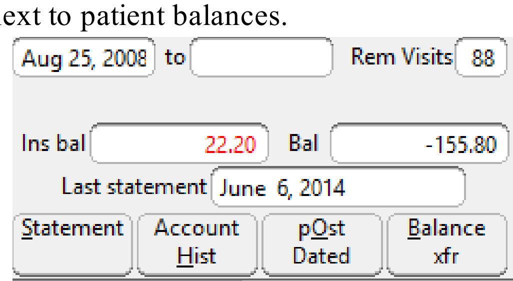
Where did Special Rates & Special Services go? Special Rates and Services have been given their own tabs on the patient edit screen. With the patient file open click the edit (pencil) button.

Updated CHAS (continued):

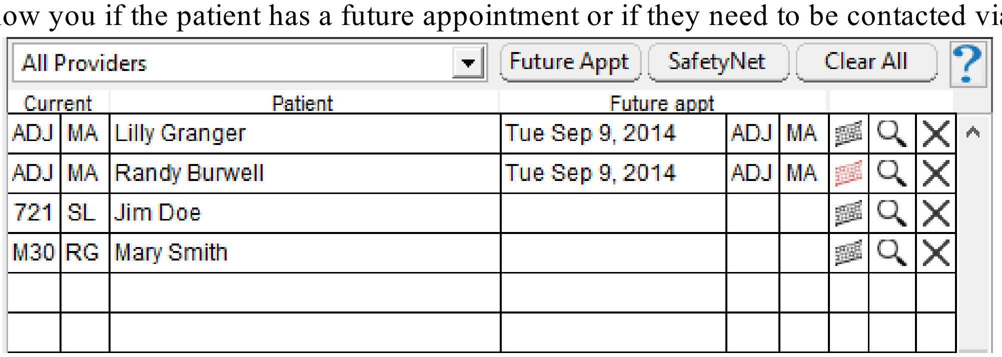
- **More information on the Main tab -** Over the years we've had many requests for more information on the main tab. We've tried to satisfy as many of these requests as possible.



- **Easier access to statements -** Access to statements, balance XFR, and other frequent tasks is always at hand with the new location next to patient balances.

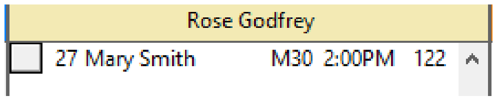


- **Out Queue -** How do we know who saw the patient and what appointment they arrived for? With the out queue feature this information is now easily available. It includes one click access to the patient's file and flags to show you if the patient has a future appointment or if they need to be contacted via the Safetynet.

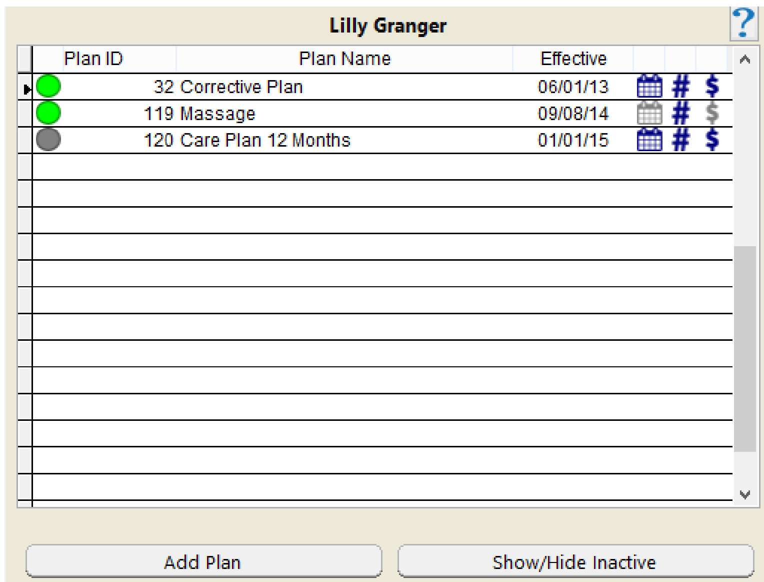


Updated CHAS (continued):

- **Arrival queue enhancements -** appointment type, appointment time, time remaining until appointment time, and more queues (4-6 depending on selected options).



- **Plans tab -** Now a quick view of all active plans a patient may have and one click access to the plan you need.



What's New? Quick View:

- Added the ability to search for folders when setting the backup locations.
- Sticky notes now have the ability to be triggered on specified dates.
- Added the ability to send debit claims to ICBC (BC Insurance).
- You can now display a number of next appointments, determined in system settings, on the patient's receipt.
- More detailed logging when adding, deleting or changing Transactions, Sticky Notes, and System Settings.
- User permissions now allow you to hide specified areas of the patient's profile.
- Added the ability to set up a monthly count for payment frequencies. eg: Every 3 Months.
- Day sheets can now be printed with the patient's default adjustment included.
- Patient Appointment Calendar can now be emailed to the patient.
- New field in the Patient Edit screen to add emergency contact information.
- If the computer location is not set the screen will now load upon log in.
- A signature line can now be printed on receipts and statements.
- Special Rate and Special Services moved to tabs inside the Patient Edit screen.
- Patient Lists can now be sorted by the Do Not Recall option.
- Patient's post-dated payments list can now be printed from their postdated payment screen.
- Increase efficiency of VTC screen refreshes.
- Added Provider name to New Patient report when printed for specific providers
- Receipts can now be emailed from transaction screen and account history
- 5010 claim submissions changed to use the insurance company form modifications.

What's Fixed? Quick View:

- Improved warning and error messages when backing up.
- Scanning X-Ray images now saves to the patients file properly.
- Corrected issue that prevented the deletion of a financial plan that previously had charges applied to it.
- Removing items from insurance now immediately updates the insurance balance
- Fixed an issue that caused transactions to be applied to inactive insurance files on rare occasions.
- Mapping family appointments will now properly adhere to each member's Care Schedule.
- Empty reports will now display a proper error message when there is no data present.
- The visual calling screen properly runs on a second monitor.
- Transferred payments that have had the provider modified now display properly in Summary of Receipts.
- Fixed issue that limited connections to PowerPay, Email, and SMS servers.
- Re-activated insurance plans will now display the proper status (active, inactive, etc..)
- Corrected issue which ignored the note generation if a subjective question graph had "0" selected.
- Holding a card/fob over a reader too long at sign in no longer skips subjective questions.
- When mapping appointments the calendar remains on the last scheduled date.
- Current date can now be selected properly from the calendar popup.
- Fixed issue that caused transactions applied to insurance with taxes to double the tax amount applied.
- Inventory reports properly sort alphabetically.
- Limited ability to change the status of the parent of a family to prevent the creation of a parent-less family.
- BC Insurance - Paid claims marked as paid when a reversal is included in the remittance file.
- MB Insurance - New fields created and added to submission file to keep in line with recent MHSC changes.
- US Insurance - Patient middle name now prints on HCFA forms.
- BC/MB Insurance - Submission files now properly include diagnosis start and end dates.
- Plan write-offs are now grouped with their original transaction in the transaction ledger.
- US Insurance - 5010 submission properly process an insurance company's custom fields.
- Room names can be recorded at the time of entry.
- Auto-charge on Arrival now will bill when patients arrive at the VTC (sign-in skipped; no manual arrival)
- When voiding a plan users can choose to delete future postdate payments or leave them on account.
- Added support for names with spaces to the Patient Care report export.
- Confirm emails use the subject from the email template and if blank then System Settings Safetynet tab
- Added plan flag to all patient statements.
- Unpaying claims from the Insurance History for no longer clears the patient's copay field.
- Unlocked scrollbar on the preset messages to CHA/Patient from the VTC
- ACSVis can now calculate screen area on XP machines
- Open Patient profile's insurance balance updates immediately after payment entered
- Schedule can be scrolled regardless of CHAS screen size
- Patient charges appropriately calculating for 2nd charge when insurance covers 1 per day
- Appointments Entered Report now recalculating based on new criteria

Customer Support:
Atlas Support personnel are trained specifically on the Atlas Chiropractic Software. On occasion, they are able to assist with general computer support (networking, antivirus, and configuration). Atlas recommends that issues outside of the scope of Atlas Support be directed to the appropriate Support professional. A qualified, onsite IT technician can provide you with the most accurate information to resolve your Technical Issues. Atlas Support may be able to assist your technician in resolving issues regarding your Operating System or System Maintenance, to help facilitate the proper function of Atlas.

Support Contact Information:
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Phone: 1-866-76ATLAS (2-8527)
Fax: 1-877-342-3266
Email: support@atlaschirosys.com